



WentWest Weekly Update

Please distribute to GPs and staff in your practice



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Thursday, 4 March 2010 • Issue 9

UPCOMING EDUCATION EVENTS

What is the Difference of Recall and Reminder?

A recall refers to a situation in which a GP is 'recalling' the patient to inform them of the results of a test or investigation and provide advice to the patient about further investigations and/or treatment. A reminder refers to a situation in which the patient is 'reminded' that a recommended investigation, for example a Pap test, or treatment, like immunisation is due to be performed.
For assistance with this topic or to set up a recall/reminder system in your practice, please tick the box and we will contact you shortly.

Triage and Practice Protocols

Administrative staff that do not provide clinical care, need training to be successful at triaging phone calls. There may be a risk of breaching the calling patient's confidentiality if the call is conducted in the presence of another patient. WentWest can conduct training sessions at your practice. To book a session, tick the box and fax back, we will contact you shortly.

RACGP NSW&ACT Faculty, WentWest and NEHTA Present

'Education & Training towards General Practice: Into the Future', presented by WONCA President-elect and internationally renowned family physician Professor Richard Roberts held on the 19th March 2010, for invite please click [<LINK>](#). This is followed by an evening dinner with Professor Richard Roberts to discuss the vital issues with peers, for invite please click [<LINK>](#). The day is followed by an afternoon discussion on 'Electronic Health Records: the practical way forward' which will be led by Dr Mukesh Haikerwal Commissioner to the National Health and Hospitals Reform as well as Professor Richard Roberts held on the 20th March 2010, for invite please click [<LINK>](#).

GP Chairpersons

The Westmead Association is seeking GP Chairpersons for its regular evening lectures for general practitioners. These are held on the last Wednesday of the month at Westmead Hospital. The Chairperson's role is to welcome the audience, introduce the speaker, facilitate questions, and thank the audience and speaker at the end of the session. For a list of topics for 2010 please click [<LINK>](#). To express your interest, please contact Ms Georgette Hanna phone 9845 7983 or email ghanna@med.usyd.edu.au

Guide Book to Cater to GPs and Specialists

Family Planning NSW has recently published an easy-to-access guide book to vulval and vaginal problems aimed to cater to GPs and specialists. To purchase a copy of the book visit. <http://www.fpnsw.org/products/The-Vulva%2C-A-Clinician%27s-Practical-Handbook.html>

VR GPs Required for Preadmission Clinic Westmead Private Hospital

This is a unique opportunity that would suit a VR GP interested in providing preadmission assessment services for patients undertaking elective surgery at Westmead Private Hospital. Benefits include: Employee or contractor position; Flexible working hours – Monday to Friday; (May suit semi-retired or GP seeking school hours only), Well supported, stress-free hospital environment; Nursing staff support; and Computerised Clinic. For more information or a confidential discussion, please contact: Dr Tony Hayek on 0407 175 31 or email: thayek@ozemail.com.au

Tuesday 9 March 6.30pm–9.00pm
Therapeutic Choices for Menopausal Symptoms - Courtyard Marriott Parramatta 18-40 Anderson St Parramatta.
[<FLYER>](#)

Wednesday 10 March 9.00am–4.00pm
Improving the health system's response to children with developmental and behavioural problems. 7-11 Mount St, North Sydney. [<FLYER>](#)

Wednesday 10 March 12.30pm–2.00pm
Parramatta/Holroyd CPD – Infections Affecting Skin. Parramatta Workers Club, 163 – 165 George Street, Parramatta.
[<FLYER>](#)

Saturday 13&14 March 9.00am–5.00pm
Pharmacist Stage One Accreditation – Parramatta venue, tbc. [<FLYER>](#)

Wednesday 17 March 12.30–2.00pm
BMPA Midday CPD – Management of Cervical and Lumbar Spinal Disorders. Chopsticks restaurant, 6 Ash Street, Blacktown.
[<FLYER>](#)

Saturday 20 March 8.45–4.45pm
**BlackDog - Demystifying Depression Managing Depression in General Practice Mental Health Skills Training - Courtyard Marriott Parramatta 18-40 Anderson St Parramatta.
[<FLYER>](#)**

Tuesday 23 March 2010 6.30pm–9.30pm
MD3 Training – Introduction to MD3 and Progress notes. WentWest Offices, Level 3, 20-24 Wentworth Street Parramatta.
[<FLYER>](#)

Saturday 27 March 1.00pm–5.00pm
ANSC Education Forum - Chifley Hotel, Cnr Brabham Dr & Peter Brock Dr, Eastern Ck, NSW.
[<FLYER>](#)

Saturday & Sunday 15th & 16th May Health Expo –
WentWest has planned an exciting two day Health Expo, each day delivered in three streams to cater for GPs, Practice Nurses and Practice Staff with a range of stimulating topics throughout the day. Contact Fran Alexander (Education Coordinator) or Azize Alpertonga (Administration support) at our WentWest offices, on 8833 8029 for further information.

To RSVP or register your interest in the above articles, please tick the relevant box, complete your details and fax it back to WentWest on (02) 8833 8019.

Name: _____ Practice: _____ Phone: _____

For further information please contact WentWest on 02 8833 8029 or support@wentwest.com