



WentWest Weekly Update

Please distribute to GPs and staff in your practice



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UPCOMING EDUCATION EVENTS

MD3 Training Workshops – Starting Soon!

MD3 training workshops are again fast approaching with limited spots for each session. These workshops are active learning and cover all major areas of the software. So to improve your efficiency on MD3 or have practice staff trained please register early by clicking http://www.wentwest.com.au/public/documents/2010.1_MD3_Training.pdf.

Contact your Area Services Co-ordinator for further information on 8833 8029.

Training for General Practice Psychosocial Care of Female Cancer

The General Practice Psychosocial Care of Women Diagnosed with Malignant Cancer is the focus of a new active learning module (ALM) from the Royal Australian College of General Practitioners (RACGP). The ALM has been designed to improve primary care management for women diagnosed with a malignancy. The learning tool is now available on the RACGP's online education portal: www.gplearning.com.au

What Happens with Health Care Complaints

The Health Care Complaints Commission has released a new 21 minute film explaining how the commission handles complaints. The film is available for viewing online at the commission's website, <http://www.hccc.nsw.gov.au/Information/Audio-Visual-Information/default.aspx>

Copies of the video could also be ordered through the online order form at <http://www.hccc.nsw.gov.au/Publications/default.aspx>.

Proposed New Child Health Branch – NSW Kids

The NSW State Government is proposing to create a new child health branch focused exclusively on child healthcare and protection. *NSW Kids* will for the first time bring together the full range of acute and community care services currently available across the state for all children, from birth to sixteen years of age. A discussion paper outlining the proposed changes has been released and available at http://healthactionplan.nsw.gov.au/files/CT_NSWKids_DP.pdf

Lack of Communication from Care Providers? Let us know

If you are not receiving adequate or appropriate communication from hospitals, allied health, community health etc about your patients, we would like to hear from you. WentWest is working across multiple providers to improve communication that may assist GPs and practices in providing comprehensive care. To register a lack of communication you may have encountered, log on to www.wentwest.com.au scroll down to the Feedback section or [CLICK HERE](#).

Aged Care for Culturally and Linguistically Diverse (CALD) Clients

Navigating aged care can be challenging for any care recipient.. Losing a second language is such a common phenomenon among people with dementia. Service providers can look to the Community Partners Program (CPP) workers for information and support in understanding cultural aspects of ageing for specific CALD communities. CPP contact details, multicultural resources and cross-cultural education opportunities can be found at www.nswfacts.org.au

Farewell Sally Martin

WentWest would like to take this opportunity to farewell our Practice Support Manager Sally Martin and thank her for all her contributions in the past. It has been a pleasure working with Sally and we wish her the best in all her future endeavours.

Wednesday 17 February
12.30pm–2.00pm

BMPA Midday CPD – Interpreting Test Results. Chopsticks restaurant, 6 Ash Street, Blacktown. [<FLYER>](#)

Friday 26 February
12.30pm–2.00pm

MDMPA – Interventional Radiology: Jade House Corner Mt Druitt Road and The Avenue, Old Mt Druitt. RSVP contact Dr Chhatar Sethia on 9625 7181.

Saturday 27 February
12.00pm–5.15pm

Rare Diseases Workshop – Kids Research Institute, Meeting Room 1, The Children's Hospital at Westmead. To register ph: Karen Pattison on 02 9845 3005 or email apsu@chw.edu.au. For more information click [<FLYER>](#)

Thursday 4 March
6.30–9.00pm

PMNG – Workplace Law Changes in 2010. Courtyard Marriott, 18-40 Anderson Street, Parramatta. [<FLYER>](#)

Tuesday 9 March
6.30–9.00pm

Therapeutic Choices for Menopausal Symptoms - Courtyard Marriott Parramatta 18-40 Anderson St Parramatta. [<FLYER>](#)

Wednesday 10 March
9.00pm–4.00pm

Improving the health system's response to children with developmental and behavioural problems. 7-11 Mount St, North Sydney. [<FLYER>](#)

Wednesday 10 March
12.30pm–2.00pm

Parramatta/Holroyd CPD – Infections Affecting Skin. Parramatta Workers Club, 163 – 165 George Street, Parramatta. [<FLYER>](#)

Saturday 13&14 March
9.00pm–5.00pm

Pharmacist Stage One Accreditation – Parramatta venue, tbc. [<FLYER>](#)

To RSVP or register your interest in the above articles, please tick the relevant box, complete your details and fax it back to WentWest on (02) 8833 8019.

Name: _____ Practice: _____ Phone: _____

For further information please contact WentWest on 02 8833 8029 or support@wentwest.com