

# New Auburn Community Health Centre

The new Auburn Community Health Centre provides a range of accessible community health services and contemporary, best practice health care for the community. Now open.

## About the Centre

The new \$15.2 million Auburn Community Health Centre provides welcoming, user-friendly facilities for a range of community health services. The centre opened in January 2011.

It is located next to Auburn Hospital in a vibrant new three-storey building which complements the local streetscape.

Internally, the welcoming design will be enhanced through artworks created as part of the project's world-class arts and culture program.

More than half the centre's clients are expected to be children and young people, and there will be a strong emphasis on delivering community mental health programs.

The Auburn Community Health Centre has a Refugee Health Clinic and a new HealthOne integrated primary care centre to link patients with services providers who speak their community language.

The centre also provides a 'hub' for range of in-house programs, as well as a base for services which can be delivered in community settings or clients' homes, such as community nursing.



## About our services

### Community Mental Health

The new centre will have strong focus on community mental health services for children, adolescents and young people.

Services include initial assessments together with ongoing management and treatment of a broad range of mental health problems.

The provision of care includes ambulatory (outpatient) and home-based mental health services (including acute management) for children, adolescents and adults.

Auburn residents also have access to community mental health services provided by Granville Mental Health Community Rehabilitation Service and Merrylands Adult Mental Health Extended Hours Team.

### HealthOne NSW Auburn

HealthOne is a NSW Health funded initiative that aims to improve your health and your access to health services.

HealthOne NSW Auburn will ensure your Community Health Worker, your GP and other service providers involved in your care are working together in coordinating your health care.

### Diabetes Education

The Diabetes Education centre (formerly located in Auburn Hospital) provides education, training and support to people with diabetes and their carers.

## How to get to the new Auburn Community Health Centre

- Walk from Lidcombe or Auburn Railway Station.
- Veolia Bus Route 908 – Veolia Bankstown to Merrylands via Berala and Auburn stations.  
Bus stops at the Hospital.
- Call 131 500 for timetables or visit the website.
- Pay parking and street parking available (max \$10).

**Auburn Community Health Centre**  
**Norval St, Auburn (next to Auburn Hospital)**  
**Tel: 8759 4000**  
WSP-070



**Health**  
Western Sydney  
Local Health District

# New Auburn Community Health Centre

## Drug & Alcohol

The Drug and Alcohol Service has been established to provide the best care in the management of addiction and other drug and alcohol problems to individuals, families and community organisations in the local health network area. The service uses evidence-based strategies to help prevent the establishment of substance abuse in individuals and groups, and inpatient and outpatient medical care for people with severe dependence.

## Needle & Syringe Program

The NSW Needle and Syringe Program (NSP) is a public health program that aims to protect the community by reducing the spread of infections such as HIV and Hepatitis C among people who inject drugs. The service includes an exterior syringe vending machine and a Secondary NSP Service operating from Reception. An external sharps disposal bin is also provided.

NSP workers are on site at designated times during the week to provide information and advice when requested. The service is provided in accordance with Needle and syringe program and policy guidelines for NSW.

## NSW Refugee Service

NSW Refugee Health Service co-locates at the Auburn Community Health Centre and provides newly arrived refugees with health screening and health information sessions, links clients to appropriate services within Auburn (GPs, and others) and undertakes capacity building initiatives with health staff and others who work with refugees. For more information [www.refugeehealth.org.au](http://www.refugeehealth.org.au)

Other community Health Services are provided across the streams of Child and Family Health (known as CONNECTFirst) and Complex Aged and Chronic Care (known as HOMEFirst).

## CONNECTFirst (Child & Family Health Services)



CONNECTFirst aims to improve the health of the Child and Family population who live in local health network area.

The service focuses on the prevention of disease, promotion of optimal health, early detection, intervention and treatment of health problems.

Services provided include

- Child and Family Health Nursing provides both home and clinic based services for families and carers with children from birth up to 5 years
- Audiometry provides Assessment of hearing for children from three years of age to end of primary school.
- StEPS – 4 year old vision screening is available through the Early Childhood clinic
- Paediatric Therapies - Speech Pathology and Occupational Therapy services are provided to children under eight years of age.
- Child & Family counselling provides services in the areas of child behaviour, family relationships, domestic violence and psychosocial issues. The service is available for parents, and also adults and young people where children are not the primary focus.

## HOMEFirst (Complex Aged and Chronic Care)

Provides home and centre-based care for clients with chronic conditions or complex care needs. The service aims to help patients maintain optimal levels of independence in the community.

The target population includes:

- People with or at risk of chronic disease
- People at high risk of hospitalisation due to chronic disease.
- At risk, vulnerable frail aged and disabled patients with identified co-morbidities
- Aboriginal & Torres Strait Island population
- People with complex care needs

Services include:

- Community Nursing
- Wound Care
- Continence
- Chronic Care
- Palliative Care
- Allied Health

Centre-based Aged Day Care Services, Frail Aged, Dementia and cultural specific services continue to be provided at their existing locations in the Arthur Stone Annex and at Hevington House.

