

## Checking Secure Messages are Sent and Received in MD3

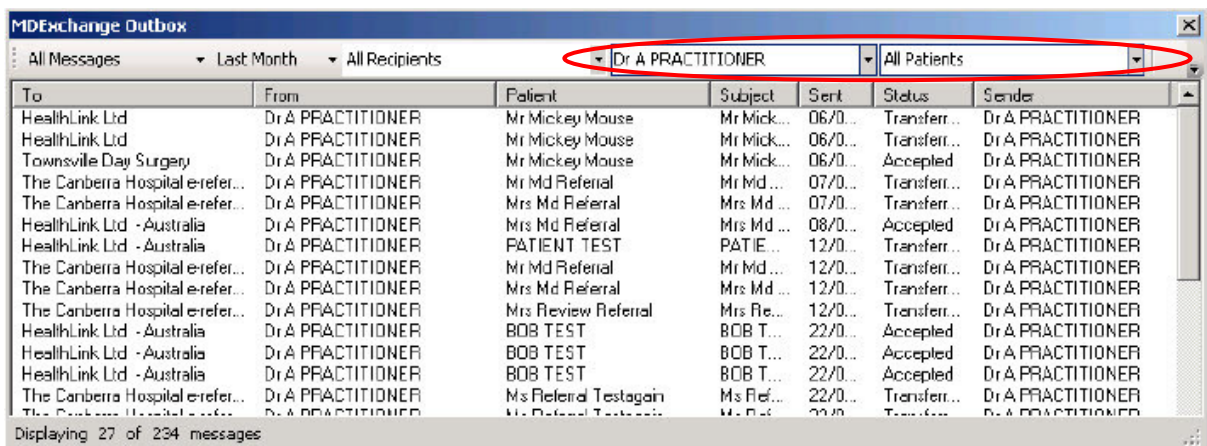
Once you have sent a message, the recipient's system will inform you, by the way of an acknowledgment once the message was received. There are 2 ways of viewing the status of a secure message in MD3:

1. From within the patient's record click the **MDEExchange** tab to see the status of all secure messages pertaining to this patient.



Depending on the configuration of your system, any messages received may also appear here.

2. From the menu bar select **Tools > MDEExchange > Sent Items**. You will be presented with details of all messages sent via MDEExchange, which can then be filtered using the filter fields at the top.



The status of secure messages will change as the message transacts to the recipient.

Status	Message Progress
<b>Awaiting transmission</b>	The message is sent to the practice server
<b>Sent</b>	Referral is sent from your practice server to the MDx server
<b>Transferred to HealthLink</b>	Referral is sent from MDx to HealthLink
<b>Accepted</b>	The Provider/Clinic has successfully received your referral
<b>Failed transferring to HealthLink</b>	Connection between MDx and HealthLink. Contact HealthLink for further assistance
<b>Rejected by HealthLink</b>	Incorrect EDI address/ Message failed HealthLink validation. Contact HealthLink for further assistance